

# Pathway mapping

## A great tool to use if you would like to:

Look for barriers in a pathway in order to identify possible solutions

Reflect the stages of a process or journey.

## You will need

- Printed icons
- Glue sticks
- Pieces of A3 paper

## How to use the tool

- Ask the group to think about the current situation you are hoping to design solutions for.
- In small groups, using the icons provided, map the different services in the pathway.
- Highlight what some of the barriers and enablers may be. Note how these relate to and affect one another.
- Show the people involved in the pathway at each stage: person using the service, family, informal carer, health and social care, community services etc.
- Come together as a larger group and create a new map (you will need another set of icons) that shows the 'perfect' pathway.
- Highlight the positives in your new pathway and note how they relate to one another.
- Are there still issues in the pathway?
- Why can't they be resolved?

DISCOVER

DEFINE

Highlight challenges

Mark out key points in the pathway

Identify the purpose of each stage

Who is involved?



