

There is *ALWAYS* room for  
improvement!

Meet the team

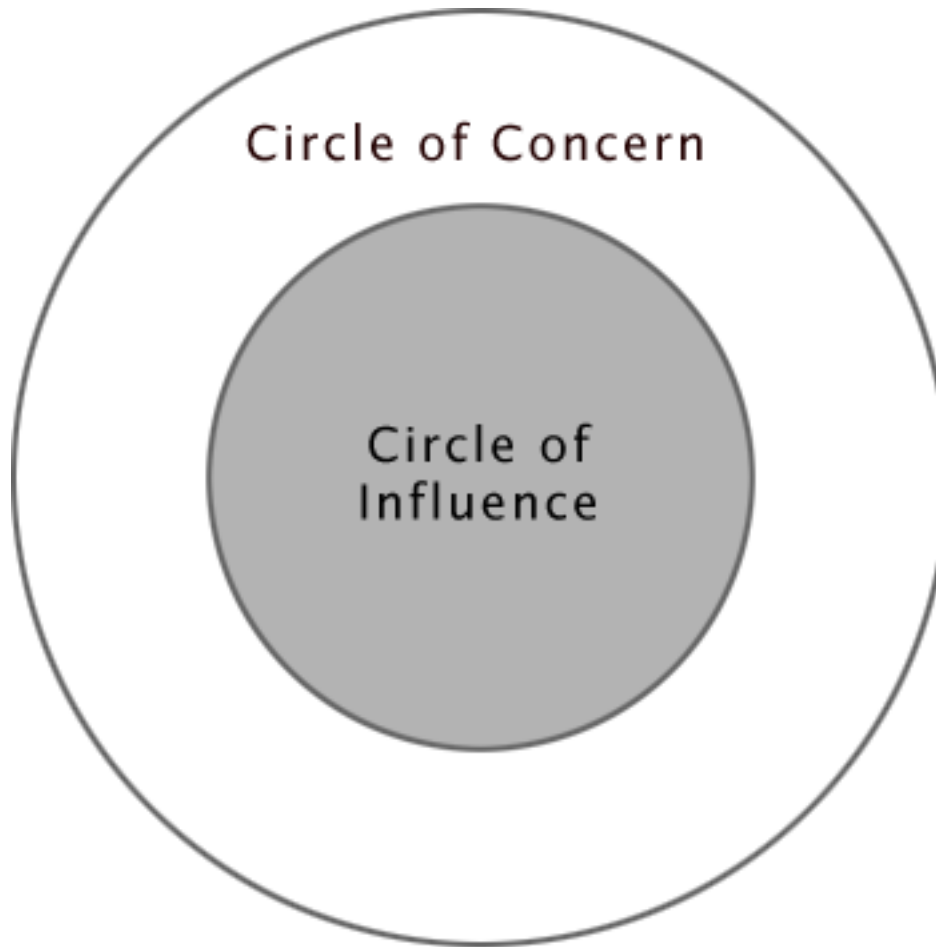


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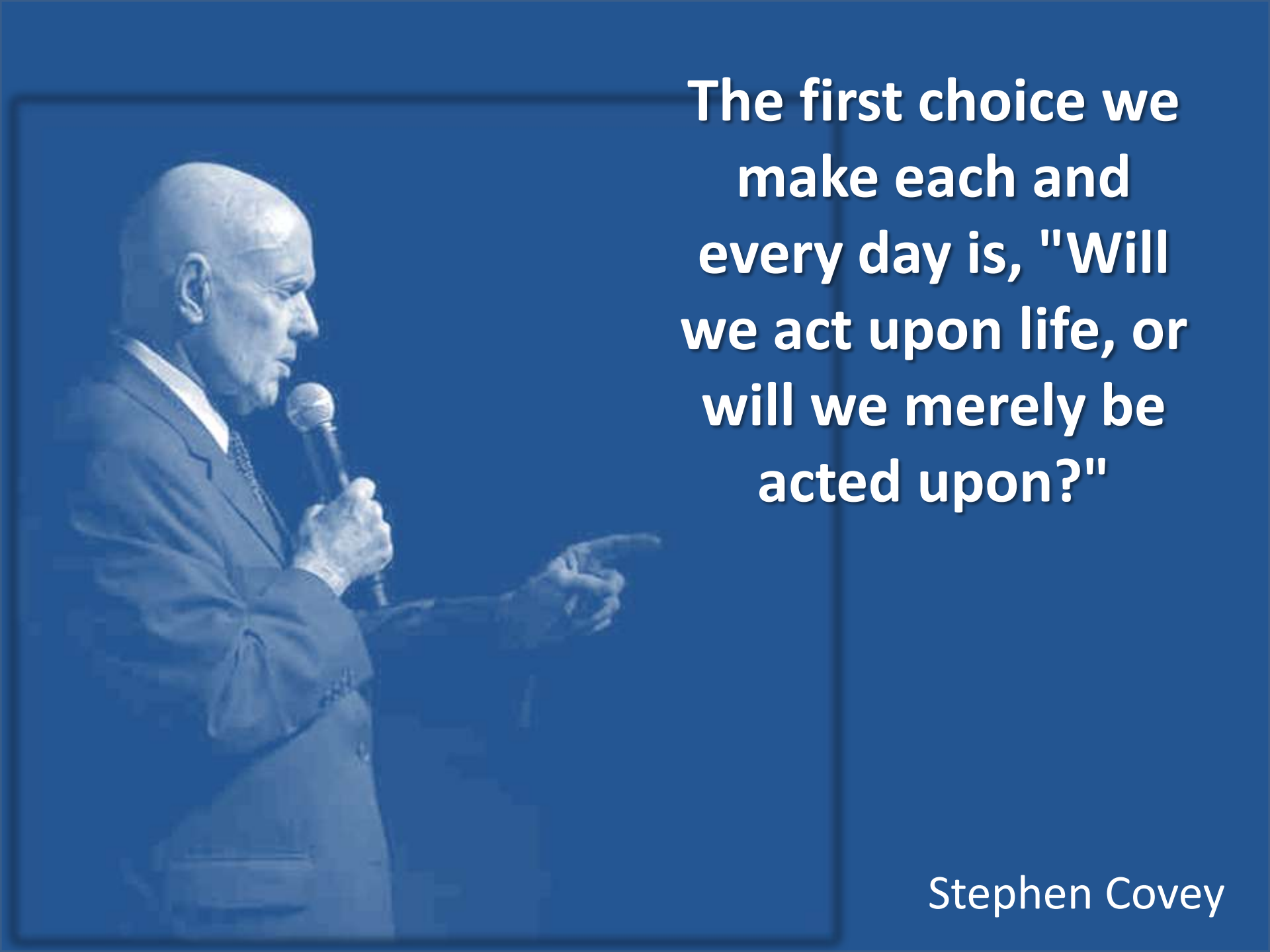
# Focus on what you CAN do TOMORROW (not what you can't)



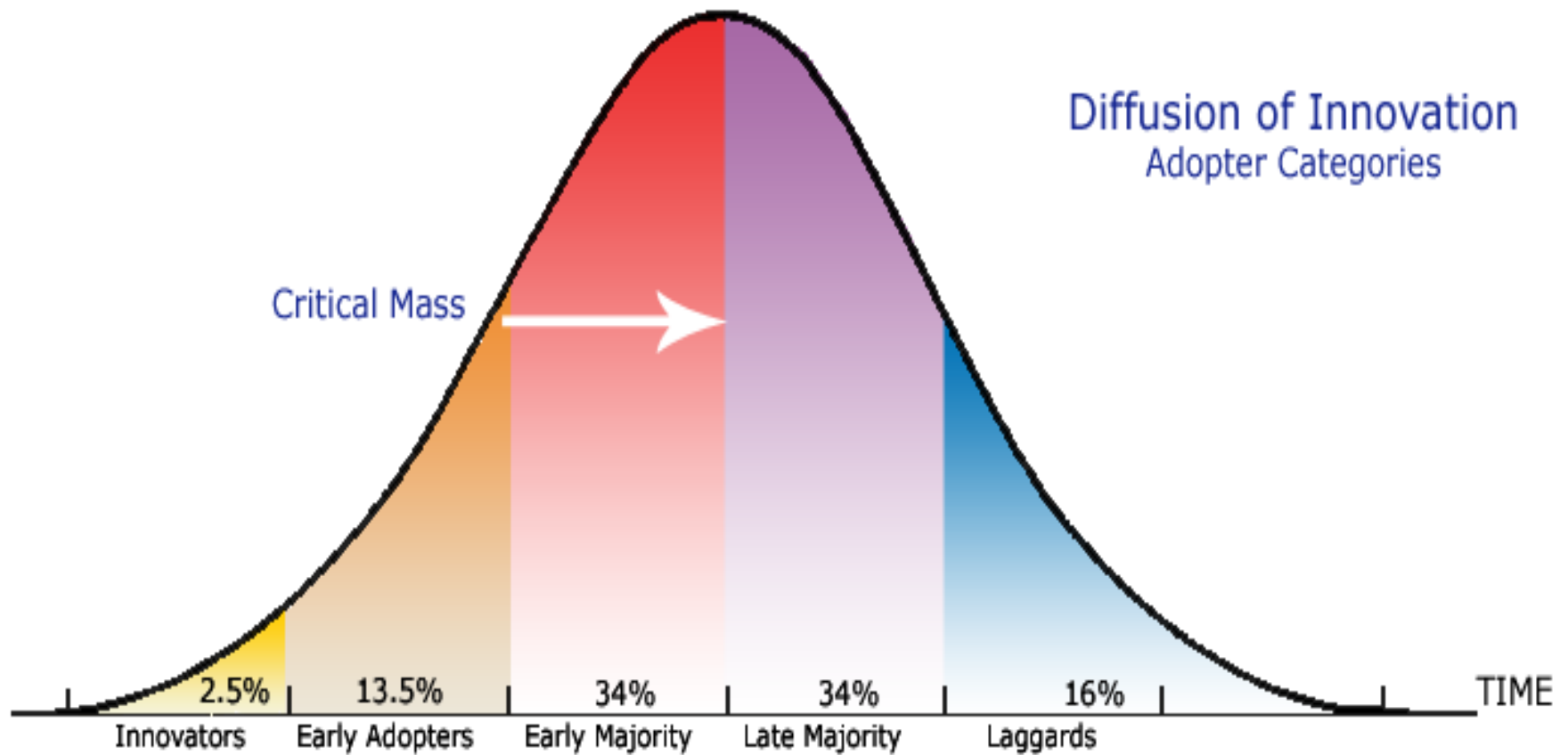
Stephen Covey: The 7 Habits of Highly Effective People (1989)

**The first choice we  
make each and  
every day is, "Will  
we act upon life, or  
will we merely be  
acted upon?"**

**Stephen Covey**



# Find enthusiasts!





# Start your test with 1 or 2 people

Don't start with a large pilot....



Don't try and get one person to do it all!

You need more than vigilance & hard work





# Measure your 'improvement' to find out if it has been successful!

Use simple measures to see if your test has 'worked'

Get speedy results from your test & share straight afterwards

Repeat your test, paying attention to what it was about your test that made it work & HOW – we want to make it reliable.

Look at your results from EACH test to learn from it- & make further improvements if you need to





“Strong evidence for an innovation is necessary but not sufficient to result in its adoption.”



# Spreading the improvement



# How do you create a signature dish...?

